## **COMMUNITY SERVICE MANAGERS**

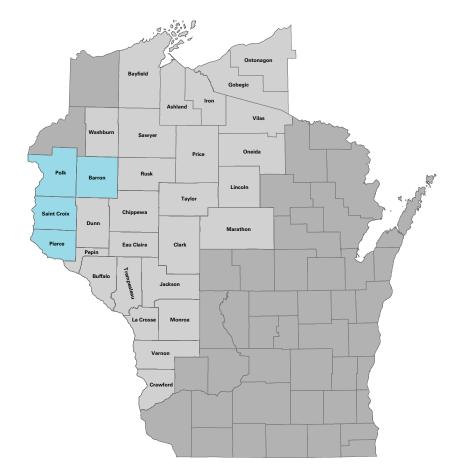
HELPING OUR BUSINESS AND COMMUNITIES WORK TOWARD POSITIVE OUTCOMES TOGETHER

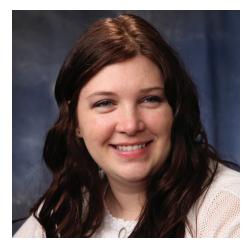


As an energy provider, we're strongly committed to the communities we serve and helping them grow and prosper. Our Community Service Managers work with community and business leaders, local government and economic development organizations, as well as chamber of commerce and nonprofit organizations. We're here to help advocate for positive outcomes that help our communities thrive.

## Here are examples of our team's involvement:

- Maintain relationships with community stakeholders, including local, county, state and federal elected officials
- Lead outreach to local government officials, agencies and trade allies on key company projects
- Support company growth and lead economic development opportunities with local and regional organizations
- Facilitate permit approvals for company assets, including generation, transmission and distribution facilities
- Promote company strategies, goals, products and services within communities and organizations
- Assist with major outage or storm inquiries and resolutions
- Manage company nonprofit donations, community events and employee volunteerism





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## St. Croix Valley

Communities: 122

Counties: 4

## Major company assets:

- Amery, Hudson and Rice Lake Service Centers
- Apple River Hydro Generating Plant
- Riverdale Hydro Generating Plant
- St. Croix Falls Hydro Generating Plant
- Trego Hydro Generating Plant

**Electric Emergency/Lights Out**: 800-895-1999

Gas Emergency/Gas Odor: 800-895-2999

**Business Solutions Center**: 800-481-4700

Builders Call Line: 800-628-2121