



Renewable*Connect® Flex

Terms and Conditions for Residential Customers

Pricing and Billing

A Renewable*Connect Flex charge will appear as a separate line item on your monthly Xcel Energy bill, charged against the number of Renewable*Connect Flex kilowatt-hours (kWh) you purchased.

The Renewable*Connect Flex rate is in addition to the full retail rate and is set at \$1.00 per 100 kWh block. Remember that Renewable*Connect Flex charges will be calculated on your actual monthly Xcel Energy bill. If your electricity use is less than your level of Renewable*Connect Flex commitment, you will be charged only for what you use.

Residents of Boulder who sign up for Renewable*Connect Flex receive a credit toward the Climate Action Plan tax. The credit does not appear as a separate line item on the bill and is instead included in the Climate Action Plan tax line item on your bill.

Contract Term

There is currently no minimum subscription term for residential customers and no cancellation fee. You will continue to participate in Renewable*Connect Flex on a month-to-month basis unless you notify us of a change in your commitment. Please allow 30 days for your change to be effective. The Renewable*Connect Flex rate can change over time, pending approval from the Public Utilities Commission of Colorado.

You may cancel this agreement with Xcel Energy by calling customer service at 1-800-495-8999.

Resource Mix

Renewable*Connect Flex is supplied by Colorado wind and Solar.

Special provision for 100 percent customers

For customers purchasing 100% Renewable*Connect Flex, Green-e Energy allows a percentage of a product's content to be satisfied by renewable portfolio standard (RPS) state-mandated renewables up to the percentage RPS requirement. For example, if the RPS is set at 5%, up to 5% of the Green-e Energy Certified product can be satisfied with renewable power purchased to meet a mandated Renewable Portfolio Standards requirement. This applies only to customers that purchase 100% of their electricity use from Renewable*Connect Flex.

100% Green Energy



Renewable*Connect Flex is Green-e Energy certified and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.

Contact Us

For more information, please contact us at 1-800-895-4999, RenewableConnectCO@xcelenergy.com or visit xcelenergy.com.