



## ENERGY ASSISTANCE CHARGE DELIVERING MORE HELP FOR OUR NEIGHBORS IN NEED

A house that keeps you warm as the weather starts to change. It's something most of us take for granted — but for thousands of Coloradans who may face financial hardship, paying energy bills can be a concern and a challenge.

In partnership with our local and state agencies, we're committed to helping improve the lives of customers and families who may struggle to pay their bills. The state of Colorado recently passed legislation that creates a sustainable funding source for energy assistance programs for income-qualified customers. House Bill 21-1105 directs utilities to collect a monthly fee from electric and natural gas customers to further support the work of organizations that help keep the lights on for customers in need.

### HOW IT WORKS

Beginning October 1, 2021, Xcel Energy customers will see a new line item on their bills called the Energy Assistance Charge. From October 2021 to September 2022, each customer's monthly Energy Assistance Charge is 50 cents for electric service provided and 50 cents for natural gas service provided. For more information, please see the back of this document.

Your monthly contribution will support programs managed by Energy Outreach Colorado and the Colorado Energy Office that:

- Provide bill payment assistance to households across Colorado who are behind on their energy bill and are at risk of not having home energy.
- Offer weatherization assistance programs and energy efficiency services for income-qualified households to reduce home heating costs. These include help with items like insulation, air sealing, storm windows and doors, furnace repair or replacement, and LED light retrofitting.

Income-qualified customers are exempt from the Energy Assistance Charge. That includes those who have received energy bill assistance from Energy Outreach Colorado (EOC), the Colorado Low-Income Energy Assistance Program (LEAP), Xcel Energy's Electric Affordability Program or Gas Affordability Program, or as qualified by EOC to receive direct utility bill payment assistance from EOC or other applicable organizations.

### OPTING OUT

Any customer may request removal of this Energy Assistance Charge, that is opt out of paying for the Energy Assistance Charge, at any time by calling **800-895-4999** or by sending an email to [inquire@xcelenergy.com](mailto:inquire@xcelenergy.com).

### NEED HELP? WE'RE HERE FOR YOU

If you're struggling to pay your energy bills, you might qualify for bill payment assistance and be eligible for exemption from the Energy Assistance Charge. Please call **1-866-HEAT-HELP** (1-866-432-8435) to see if you qualify to receive assistance.

We are here to keep you connected, with ways to help if you need them. Visit <https://co.my.xcelenergy.com/s/billing-payment/energy-assistance> to find resources we have available.

### ¿NECESITA AYUDA? ESTAMOS AQUÍ PARA USTED

Si tiene dificultades para pagar sus facturas de energía, es posible que reúna los requisitos para recibir asistencia para el pago de facturas y que sea elegible para la exención del cargo por asistencia energética. Llame al **1-866-HEAT-HELP** (1-866-432-8435) para ver si califica para recibir asistencia.

Estamos aquí para mantenerlo conectado, con formas de ayudarlo si lo necesita. Visite <https://co.my.xcelenergy.com/s/billing-payment/energy-assistance> para encontrar los recursos que tenemos disponibles.

# NOTICE OF NEW ELECTRIC AND GAS RATES OF PUBLIC SERVICE COMPANY OF COLORADO 1800 LARIMER STREET, DENVER, COLORADO 80202

You are hereby notified that Public Service Company of Colorado has filed with the Colorado Public Utilities Commission (“Commission”) in compliance with the Public Utilities Law, advice letters requesting approval of new electric and gas tariffs to bill a monthly electric and gas charge required by House Bill 21-1105 (“HB21-1105”), which was signed into law on July 7, 2021, and pursuant to the proposed Commission Rule 3412(m) that is pending decision in Proceeding No. 21R-0326EG. This monthly charge is applicable to rate classes in the Company’s Colorado P.U.C. No. 8 - Electric Tariff and Company’s P.U.C. No. 6 – Gas Tariff<sup>1</sup>. These charges will become effective October 1, 2021, if said advice letters are granted by the Commission.

The purpose of these tariffs is to implement HB21-1105, which requires that this monthly charge be assessed by investor-owned utilities beginning October 1, 2021, with certain customers exempt from this charge as discussed in additional detail below. HB21-1105 requires collection and disbursement of an energy assistance charge to help income-qualified customers with bill assistance in Colorado pursuant to § 40-8-7-104(2.5), C.R.S. HB21-1105 refers to the monthly charge as the Energy Assistance System Benefit Charge, and the Company has termed this as the Electric Energy Assistance Charge and the Gas Energy Assistance Charge (“EACs”) as shown in Table 1. As required by HB21-1105, the EACs will be collected by investor-owned utilities. The EACs will then be transferred to Energy Outreach Colorado (“EOC”) and subsequently disbursed by EOC for utility bill payment assistance and energy retrofits provided to low-income households.<sup>2</sup> The EACs will appear on an electric bill and a gas bill as the Energy Assistance Charge.

The Company will exclude income-qualified customers that are exempt from this charge<sup>3</sup> and customers that request removal of the EACs. After the Commission approves the monthly EACs and implementation has been set-up for the EACs in the Company’s billing system, customers that would like to opt out of paying the monthly EACs will be able to contact the Company. Customers may opt out of paying the monthly EACs by calling **800-895-4999** or emailing [inquire@xcelenergy.com](mailto:inquire@xcelenergy.com).

Each EAC is a flat monthly charge that will be assessed based upon a customer’s metered premise for electric service and gas service.

Timeframe	Monthly Charge Amount <sup>4</sup>
October 1, 2021 – September 30, 2022	\$0.50
October 1, 2022 – September 30, 2023	\$0.75
Beginning October 1, 2023, unless repealed	Adjusted in accordance with the United States Department of Labor’s Bureau of Labor Statistics Consumer Price Index for Denver-Aurora-Lakewood.

Customer Class	Current 2021 and 2022 Avg Monthly Bill	Proposed 2021 Avg Monthly Bill	2021 Monthly Change	2021 % Change	Proposed 2022 Avg Monthly Bill	2022 Monthly Change	2022 % Change
Residential	\$73.87	\$74.37	\$0.50	0.68%	\$74.62	\$0.75	1.02%
Commercial	\$113.44	\$113.94	\$0.50	0.44%	\$114.19	\$0.75	0.66%
Secondary General	\$2,310.37	\$2,310.87	\$0.50	0.02%	\$2,311.12	\$0.75	0.03%
Primary General	\$38,128.81	\$38,129.31	\$0.50	<0.01%	\$38,129.56	\$0.75	<0.01%
Transmission General	\$540,525.82	\$540,526.32	\$0.50	<0.01%	\$540,526.57	\$0.75	<0.01%

Customer Class	Current 2021 and 2022 Avg Monthly Bill	Proposed 2021 Avg Monthly Bill	2021 Monthly Change	2021 % Change	Proposed 2022 Avg Monthly Bill	2022 Monthly Change	2022 % Change
Residential	\$57.16	\$57.66	\$0.50	0.87%	\$57.91	\$0.75	1.31%
Small Commercial	\$228.91	\$229.41	\$0.50	0.22%	\$229.66	\$0.75	0.33%
Large Commercial	\$4,372.43	\$4,372.93	\$0.50	0.01%	\$4,373.18	\$0.75	0.02%
Interruptible Sales	\$16,237.49	\$16,237.99	\$0.50	<0.01%	\$16,238.24	\$0.75	<0.01%

<sup>1</sup> The Company is proposing to apply this charge to all electric and gas metered customers, which excludes certain streetlighting and area lighting rate Schedules Residential Outdoor Area Lighting Service (“RAL”), Commercial Outdoor Area Lighting Service (“CAL”), Parking Lot Lighting Service (“PLL”), Street Lighting Service (“SL”), Special Street Lighting Service (“SSL”), Customer-Owned Lighting Service (“COL”), Street Lighting Service – Unincorporated Areas (“SLU”), Residential Gas Outdoor Lighting Service (“RGL”), Commercial Gas Outdoor Lighting Service (“CGL”), and Schedule Non-Metered Service (“NMTR”). Gas Transportation customers in Schedules Firm Gas Transportation Service Small (“TFS”) Firm Gas Transportation Service Large (“TFL”), Interruptible Gas Transportation Service (“TI”), Front Range Pipeline Firm Gas Transportation Service (“TF-FRP”) and Front Range Pipeline Interruptible Gas Transportation Service (“TI-FRP”) are exempt from this charge because these rates are only for customers that transport gas to other customers for resale and are not considered a “Customer” under § 40-8-7-103, C.R.S.

<sup>2</sup> The Colorado Energy Office will receive a portion of these funds based upon Section 12 of HB 21-1105.

The Company anticipates no effect on the Company’s annual revenues because we will remit these charges to EOC on a quarterly basis.

The following tables show the current and proposed electric and gas monthly bill impacts for the major customer classes, assuming average usage for 2021 and 2022.

Due to the pandemic, copies of the current and proposed tariffs summarized above and as filed with the Commission, are not available for examination and explanation at the main office of Public Service, 1800 Larimer Street, Suite 1100, Denver, Colorado 80202-5533, or at the Commission office, 1560 Broadway, Suite 250, Denver, Colorado 80202-5143. However, a copy of this Notice is available on the Company’s website at [https://www.xcelenergy.com/company/rates\\_and\\_regulations/filings](https://www.xcelenergy.com/company/rates_and_regulations/filings). Customers who have questions may call the Commission at **303-894-2000**, call Xcel Energy at **1-800-895-4999**, fax to Xcel Energy at **1-800-895-2895**, or e mail to [inquire@xcelenergy.com](mailto:inquire@xcelenergy.com).

Anyone who desires may file written comments or objections to the proposed action. Written comments or objections shall be filed with the Commission, **1560 Broadway, Suite 250, Denver, Colorado 80202-5143** or by visiting <https://puc.colorado.gov/puccomments>.

The Commission will consider all written comments and objections submitted prior to the evidentiary hearing on the proposed action. The filing of written comments or objections by itself will not allow you to participate as a party in any proceeding on the proposed action. If you wish to participate as a party in this matter, you must file written intervention documents in accordance with Rule 1401 of the Commission’s Rules of Practice and Procedure or any applicable Commission order.

The Commission may hold a hearing to determine what rates, rules, and regulations will be authorized. If a hearing is held, the Commission may suspend the proposed rates, rules, or regulations. The rates, rules, and regulations ultimately authorized by the Commission may or may not be the same as those proposed, and may include rates that are higher or lower.

The Commission may hold a public hearing in addition to an evidentiary hearing on the proposed action and that if such a hearing is held, members of the public may attend and make statements even if they did not file comments, objections, or an intervention. If the proposed action is uncontested or unopposed, the Commission may determine the matter without a hearing and without further notice. Anyone desiring information regarding if and when a hearing may be held, shall submit a written request to the Commission or, alternatively, shall contact the Consumer Affairs section of the Commission at **303-894-2070** or **1-800-456-0858**. Notices of proposed hearings will be available on the Commission website under “News Releases” or through the Commission’s e-filing system.

By: Steven P. Berman  
Director, Regulatory Administration